

Privacy Statement

We at Nava Software Support and Services, Inc. (NAVA Inc.) very much respect your privacy and are committed to protecting it. We want you to be informed about the ways we protect, use and share the information that we may collect from you when you choose to use this website and the associated domains of <https://www.nava-sss.com> (the “Site”).

This Privacy Policy (the “Policy”) serves to inform you of our policies and procedures regarding the collection, use and disclosure of the information we receive when you visit the Site. This Policy applies only to information that you provide to us through the Site when you access or use any content appearing on the Site. By using the Site, you agree to the terms of this Policy and consent to collection of your information as described herein. If you do not agree with this Privacy Policy, you cannot use, and must discontinue, any use of the Site.

We make decisions about how your information will be used. Our contact information is:

NAVA, Inc.
343 Soquel Ave, Suite 189
Santa Cruz, CA 95062

You can also contact us by email at info@nava-sss.com.

Changes to This Policy

We reserve the absolute right to change, modify, add to, supplement or delete any of the terms and conditions of this Policy by posting an updated version to the Site. For example, should we offer different services to individuals through the Site or by other means that involve further collection of personal information, we will update this Policy accordingly.

Location of Your Information and Consent to Transfer and Processing

WE PRIMARILY STORE DATA ABOUT YOU, INCLUDING PERSONAL INFORMATION, ON SERVERS LOCATED AND OPERATED WITHIN THE UNITED STATES. THEREFORE, IF

YOU RESIDE OUTSIDE OF THE UNITED STATES, IN ORDER TO PROVIDE THE SERVICES TO YOU, YOUR PERSONAL INFORMATION (ALSO COMMONLY REFERRED TO AS PERSONAL DATA) MAY BE TRANSMITTED AND STORED OUTSIDE OF THE COUNTRY WHERE YOU RESIDE OR ARE LOCATED, TO THE UNITED STATES. THEREFORE, OUR COLLECTION AND USE OF YOUR PERSONAL INFORMATION IS SUBJECT TO THE UNITED STATES' LAWS RELATED TO PRIVACY AND USE OF PERSONAL DATA AND INFORMATION, IN ADDITION TO PRIVACY LAWS IN YOUR COUNTRY OF RESIDENCE THAT MAY STILL APPLY. IF APPLICABLE LAWS IN YOUR COUNTRY OF RESIDENCE ARE MORE PROTECTIVE THAN U.S. LAW, WE ADHERE TO THE REQUIREMENTS OF THOSE MORE PROTECTIVE LAWS.

BY ACCEPTING THE TERMS OF THIS POLICY YOU ACKNOWLEDGE, UNAMBIGUOUSLY AGREE AND CONSENT TO THE TRANSFER TO AND PROCESSING OF PERSONAL INFORMATION ON SERVERS LOCATED OUTSIDE OF THE COUNTRY WHERE YOU RESIDE.

In most cases, the information we collect from you will be stored on servers owned and operated by us. In some instances, the information we collect about you may be stored on servers owned and operated by trusted third party providers we have contracted with. Our agreements with those providers require them to restrict use of your personal information to that which you have consented to, and to employ reasonable security measures that are at least as stringent as those we use to protect your information from unauthorized access.

Information We Collect

We do not collect Personally Identifiable Information ("PII") from you when you use the Site. PII is information by which you may be specifically identified as an individual, such as your name, location, or address. We may, however, collect certain other information from you automatically as you navigate the Site.

IP Address and Other Device or System Identifiers

We may automatically record your IP address, other device identifiers, browser type, operating system, and access date and times to help diagnose problems with our server, administer and improve our Site, and gather broad demographic information about users of our website. We use your information to personalize your experience, analyze usage, or respond to inquiries from you.

Use of Cookies

Cookies are small files saved to a user's device to collect information about the user's use of the Site. These cookies do not contain any PII but only pseudonymous and usually anonymous information. They are used to help us understand your preferences based on previous or current Site activity, which enables us to provide you with improved Services. We also use cookies to help us compile aggregate data about Site traffic and Site interaction so that we can offer better Site experiences and tools in the future.

You may instruct your internet browser, by changing its options, to stop accepting cookies or to prompt you before accepting a cookie from a website you visit, including this Site, however, you may not be able to use all portions of the Site if cookies are not accepted.

How We Use the Information We Collect

Providing and Improving The Site

We use the information we collect to provide and improve the Site. We process your information as needed to enable you to use the Site, personalize your experience on the Site, monitor and analyze use of the Site, and to conduct the technical administration of the Site.

Compliance with Legal Requirements

We cooperate with government and law enforcement officials and private parties to enforce and comply with the law. We will disclose any information about you to government or law enforcement officials or private parties as we, in our sole discretion, believe necessary or appropriate to: (1) comply with a legal requirement or process, including, but not limited to, civil and criminal subpoenas, court orders or other compulsory disclosures; (2) enforce this Policy or the Terms of Service; (3) respond to claims of a violation of the rights of third parties; (4) respond to user comments or service inquiries; (5) protect the our rights, property, or safety and the rights, property and safety of the Site, our users or the public; or (6) prevent or stop any activity we may consider to be, or to pose a risk of being, illegal, unethical, inappropriate or legally actionable.

Links to Other Websites

We may present links in a format that enables us to keep track of whether these links have been followed.

This Policy applies only to the Site. We do not exercise control over third party services or other websites that provide information, or over banners, other advertisements or links from within the Site. These other sites may place their own cookies or other files on your computer's browser, collect data or solicit personal information from you. Other websites follow different rules regarding the use or disclosure of the personal information that you submit to them, and the collection and use of such information and access of any third-party websites are subject to such third party's privacy policy. We encourage you to read the privacy policies and other terms of such third parties' websites before using their services.

Disclosure of Your Information

Service Providers

We may employ third party companies and individuals to assist us in analyzing how the Site is used, and to perform services related to administration of the Site (including, without limitation, maintenance, payments, hosting and database management services, website analytics and administration). Our agreements with those providers require them to restrict use of your personal information to that which you have consented to, and to employ reasonable security measures that are at least as stringent as those we use to protect your information from unauthorized access.

Non-Personally Identifiable Information and Aggregate Information

We may, from time to time, share Non-Personally Identifiable Information and/or aggregated information. The Non-PII that we share may include, but not be limited to: profile data, date of site built, site category type, user category type, performance data, reports generated as a result of your use of the Services that includes non-identifying information, and other Log Data. This shared information may be used for industry analysis, demographic profiling, other commercial purposes and to deliver targeted advertising about other products and services. Any information shared in these contexts will not contain your PII.

Our Policy Toward Children

We understand the importance of protecting children's privacy, especially in an online environment. The Site is not designed for or directed at children and children under 13 are not permitted to use the Site. We do not knowingly collect Personally Identifiable Information from children under 13. If we become aware that we have unknowingly collected Personally Identifiable Information from a child under the age of 13, we will make commercially reasonable efforts to delete such information from our database. If a parent or guardian becomes aware that his or her child has provided us with Personally Identifiable Information without their consent, he or she should contact us at privacy@nava-sss.com.

Security

We are very concerned about safeguarding the confidentiality of your information. We employ administrative, physical and technical measures designed to protect your information from unauthorized access. However, we cannot guarantee unauthorized personnel will not gain access to your personal information despite our efforts. You should note that in using the Site, your information will travel through third party infrastructures, which are not under our control.

Contact Us

If you have any concerns or questions about this Policy, please contact us at privacy@nava-sss.com.